From: April Snyder
To: DH, LTCRegs

Subject: [External] LORI GUTIERREZ

**Date:** Friday, August 27, 2021 10:44:12 AM



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To Lori Gutierrez, Deputy Director Office of Policy

Regarding Dallastown Nursing Center and all other private pay homes

Good Morning,

My understanding is you want to implement private homes who accept private pay and ask NOTHING from the government Medicare/Medicaid to follow CMS guidelines Medicare/Medicaid.

Dallastown Nursing Center should NOT have to follow these ridiculous rules. They take care of their residents and staff. You are asking them to spend their time doing nonsense paperwork while they should be taking care of the residents. How is this benefitting the residents?? When staff have to fill out paperwork that they don't need to do since they are not CMS!

Explain how they spend all this money to be taken care of and you think the staff needs to spend time doing paperwork that they don't need to do?

The residents are taken well cared for and are getting the attention they need. Are you going to pay for more staffing, computers, funds?? NO YOU WON'T because they are not considered CMS. Don't you think there are enough staff shortages now in the healthcare field? Are you helping the places in need?

Abuse of power is all this is. You people have no idea what healthcare workers go through in a day's time. But then you want to cite all these buildings for not having staffing because they can't afford it or because of these rules you want to put into play that have nothing to do with their buildings when they are not CMS.

ABUSE OF POWER. You will decrease the quality of care for residents and increase expenses. Don't you think these facilities have gone through enough!

Cost of care is going to go up, what then? Where do the people put their loved ones? Take them out of a facility where they trust the staff and trust that their loved one is being cared for. WHERE??

The staff at Dallastown Nursing is wonderful, loving, caring. These residents are taken care of and deserve to continue to get this care. You are taking their rights away from them. They are still a person not a number! The staff work hard everyday to give them the care they deserve and pay for. The residents are not paying the staff to sit a dumb computer all day while they lay around get sores, poor hygeine, no mobility. Remember what you are taking from the elder who gave us what we have today. No one sees that. If it wasn't for them what would we have

today? and this is how you are going to repay them??

Thank you for your time Concerned Citizen